



Making Surrey a better place

# **Adult Social Care**

## Local Committees, 2011

### Sarah Mitchell, Strategic Director, Adult Social Care

## What's our vision for the future?

www.surreycc.gov.uk

Making Surrey a better place

"Working with all our partners to make a difference to the lives of people, through trusted, personalised and universal social care support, so people have choice and control, and can maximise their wellbeing and independence in their local community"

Delivering this vision will mean people in Surrey:

- Live independently and safely
- Have as much choice and control over their lives as possible
- Live in their own home if they wish, or other accommodation of their choice,
- Find out about information, services and support available and how to access them,
- Get the support they need in local and community settings, and
- Remain safe from abuse





### How we're organised

#### www.surreycc.gov.uk



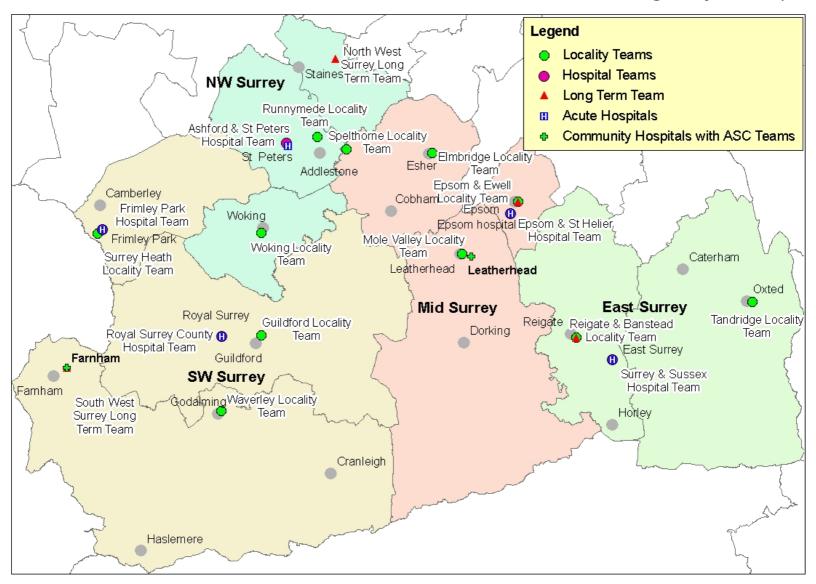


### Personal Care & Support – for Surrey residents

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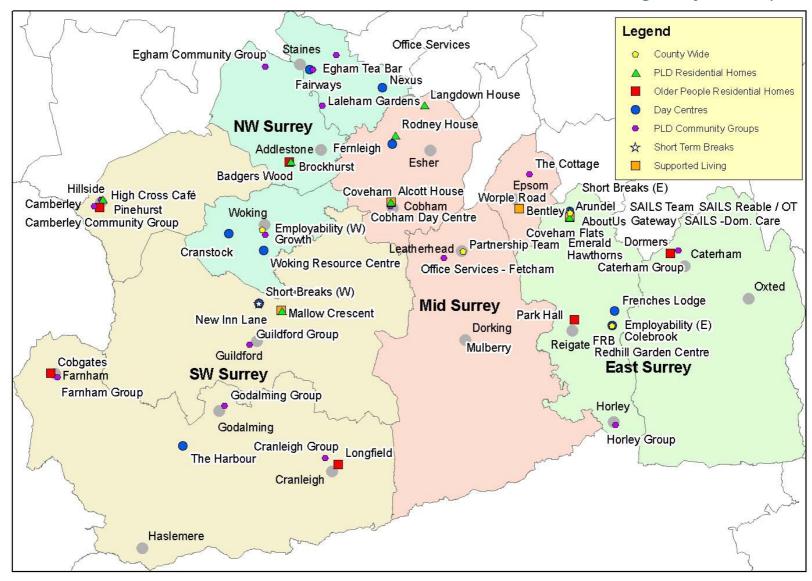
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### **Service Delivery – for Surrey residents**



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### **Annual Performance Assessment**

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### In 2009, the Care Quality Commission (CQC) judged Surrey's

adult social care service as Performing Adequately.

In 2010 the CQC judged Surrey's adult social care service as '**Performing Well'..** 

They were so impressed by the co-design work undertaken that they took the unusual step of upgrading the council to '**Performing Excellently**' in supporting people who use services to help shape those services. (Outcome 3. Making a positive contribution)





### **National Achievements**

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#### Making Surrey a better place

We are among system leaders in developing a **Dementia Strategy**. Collaborative working between Surrey County Council and Friends of the Elderly, is delivering a national peer support site in Woking on Dementia.

The council is sponsoring The Bradbury Centre, which provides support for people from Ethnic Minority communities who are living with dementia and their carers.



In 2010, the national disability group, **Livability** (www.livability.org.uk), conducted a mystery shopper exercise on 103 local authorities.

Surrey was voted best Local Authority in the South East and 19th nationwide for accessible information on personal budgets.

### **National Achievements**

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In September 2010 the **Epsom User Led Organisation citizen hub** opened to the public and has been confirmed as the first ULO Hub in the country.

This is an advice centre on the high street for people with disabilities run by disabled people.

One of the first visitors was a mother with three children, one of whom was disabled. She called in because she was not receiving 'any sort of help'.

She left with a range of referrals to services and access to a free laptop and broadband access for one year, to give her access to wider information and networks.





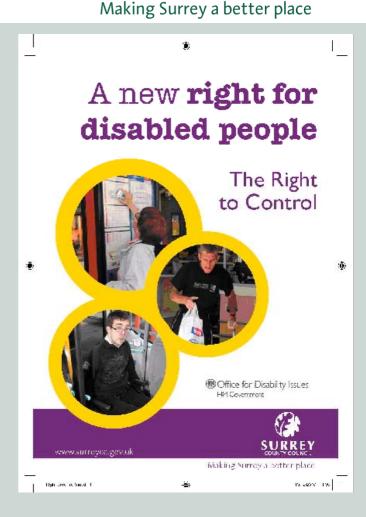
### National Achievements

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In response to our Sustainable Community Strategy and the ambitious targets set for the take-up of Self Directed Support, we were successful in securing a bid to become one of eight national Trailblazer sites for the **Right to Control** in Epsom, Ewell, Reigate and Banstead.

Right to Control gives disabled adults more choice and control over the state funding they receive – allowing them to shape the support they receive, or use the money to buy their own services or equipment.



### **Outcomes for residents**

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### Background

Mr. T is registered blind, has mobility problems and has recently lost his wife. He was very concerned that he would have to go into a home as he was finding it hard to continue paying for the support he was receiving and was beginning to become a danger to himself by being unable to cook on his gas cooker and being unable to safely use his mobility scooter. Mr. T as very keen to stay in his own home for as long as possible.

### What happened as a result of the Self Directed Support Process

Mr. T was supplied with appropriate equipment to remain at home, and a personal budget that enabled him to pay for a personal assistant to assist him with general living tasks.

His family were assisted to help complete a carers assessment and to identify where other sources of support could be accessed. As Mr. T was previously a serviceman he could access transport and respite services from the RAF.

### **Overall Outcome**

Mr. T to live very happily at home for longer than he had expected and financially the SDS package of care cost £11.5k a year as opposed to £14.5k previously.



### Partnership work in progress

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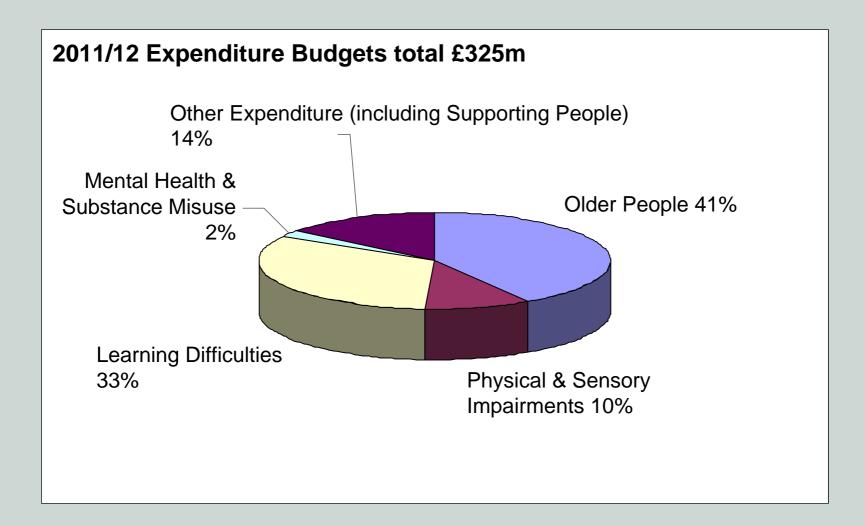


- Frimley Park Hospital is developing an integrated discharge bureau, which is a partnership between Surrey, Hampshire and Berkshire County Councils' social care teams.
- This will reduce delays from hospital; provide a better patient and carer experience to achieve a successful discharge journey for the patient at the centre of the process. *Work in progress (April June 2011)*
- Frimley Park Hospital social care team are also working with Surrey and Borders NHS Trust and NHS Surry to develop an early stroke discharge service that will enable stroke patient to return to their family home with a package of specialist rehabilitation and social support in the community comparable to that of an in-patient stroke unit.
  - Service provision is focused around time specific patient goals and will embrace the needs and ability of their carers.

### **2011/12 Expenditure Budgets**

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## Indicative view of spend per District / Borough area

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	Рор		£m
Epsom & Ewell	72,700	6.5%	21.3
Tandridge	82,200	7.4%	24.0
Mole Valley	83,800	7.5%	24.5
Runnymede	83,900	7.5%	24.5
Surrey Heath	83,900	7.5%	24.5
Woking	92,400	8.3%	27.0
Spelthorne	92,600	8.3%	27.0
Waverley	119,300	10.7%	34.8
Elmbridge	130,600	11.7%	38.1
Guildford	135,700	12.2%	39.6
Reigate & Banstead	136,100	12.2%	39.7

Cash limit 2011/12

£325m

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- Tough, but Surrey had already planned to make major savings on broadly correct assumptions
- Fair settlement for Adult Social Care: +£3.9m to cover demographic pressures, new LD Transfer funding method (£64.9m) and newly unring fenced Supporting People funding (£16.2m) are in ASC budget
- £10.5m via PCT + £2m retained by PCT all to be spent on jointly agreed social care action to help health economy
- £32m saved in 2010/11. Similar savings are likely to be needed (some 10% of budget annually) for next four years to deliver on plans to meet reduced grant to the Council and to cope with demographic pressures.



Savings planned for 2011/12	£m
Constraining price increases	7.5
Prevention / absorption strategies	6.8
Strategic shifts in types of placement	6.2
New commissioning arrangements	1.8
Increasing income	1.1
Joint working and integration	1.1
Day services remodelling	0.8
Reducing transition costs	1.0
Continuing Health Care savings	1.2
Workforce reconfiguration	0.4
Strategic review of in-house services	0.4
Housekeeping savings in the voluntary sector	0.2
Underspend carried forward from 2009/10	2.2
	30.7



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# District & Borough Facts and Figures

## **Elmbridge: Facts & Figures**

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	EYBRIDGE Hersh	ESHE Esher Common	Clay are sold	ASC cases resident in area		Rank	
	A245 A307	B	28° A EPSON	18-64	400	7	
Byfleet Pyrtord	Cobil Stoke	A244	sho	65+	1440	4	
	M25	A245			Ethnicity % BME		
					18-64	11%	3
Population	2011	Rank	% growth	Rank	65+	3%	4
Age			by 2020		2012 Predicted figures		
18+	102,200	3	7.2%	4	Carers	5800	3
18-64	80,600	3	4.8%	3	(estimated as providing more 20 hours)		
65+	21,600	3	16%	10	Dementia	1760	2

Ranking system: shows where the District or Borough sits compared to the others in Surrey. 1 shows the highest numbers

## **Epsom & Ewell: Facts & Figures**

#### www.surreycc.gov.uk

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		A240	A24 CARS	2010 figures			
	EPSC	M A	EWEUL	ASC cases resident in area		Rank	
				18-64	320	11	
	AD	Epsom Down	BANS	65+	1005	10	
		nham Corner Sta 122	Burgh		Ethnicity % BME		
		V			18-64	14%	1
Population	2011	Rank	% growth	Rank	65+	4.5%	1
Age			by 2020		2012 Predicted figures		
18+	57,900	11	10.2%	2	Carers	3550	11
18-64	45,500	11	7.7%	1	(estimated as providing more 20 hours)		
65+	12,400	11	19.4%	5	Dementia	930	10

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## Mole Valley: Facts & Figures

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	A246 G	reat : Headley	Hermiter		2010 figures			
	all Woton	Westhumple)	Buckard South Sout	ASC cases resident in area		Rank		
	Abinger Abinger Common Holmbury	Invited to North Invited to Holmwood Bevides 1 (South Holmwood	Long Soloris	18-64	420	6		
	Caldharbour	Hommood Beare Sation Green N	rigate Hit Hockwood		65+	1275	5	
	Craniegh Save Si Green	Capel Ockley	Charlwood of a		Ethnicity % BME			
	Okewood Hill				18-64	7%	10	
Population	2011	Rank	% growth	Rank	65+	1.6%	10	
Age			by 2020		2012 Pro	edicted figures		
18+	66,500	8	6.5%	7	Carers	4200	6	
18-64	48,900	9	1.8%	8	(estimated as providing more 20 hours)			
65+	17,600	5	19.3%	6	Dementia	1290	5	

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## **Guildford: Facts & Figures**

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FRIMLEY	Bisley Numerative Browney	Woking	Artory View Scham	Cobhan Sloke			
Pin	bright	Ind	AS Burntcommon	201	10 figures		
Hen P A32 Normandy		ss Wen Chace	Vest Horsley Indon Anton Heitchands East Clandon Used	ASC cases resident in area		Rank	
Ash Hogs Back Services Tongham 149 Ho	Flexford Onslow Village		Di Dragon North Downs W A25 El Goms	18-64	500	3	
North:Downs	Puttenham Losetcy Ho Compton	A281 Manor	A248 Albury Shere Abing Greytriars Hammer	65+	1510	3	
Packleford	150	Shalfd	kheath Farley Green Peaslake	All and a second	Ethnicity % BME		
Titlord Elstead	GODAL	MING Thorncombe	Hurrod	e A	18-64	9%	7
Population	2011	Rank	% growth	Rank	65+	1.6%	9
Age			by 2020		2012 Pre	edicted figures	
18+	109,900	1	5%	11	Carers	6120	2
18-64	88,700	1	1.6%	9	(estimated as providing more 20 hours)		
65+	21,200	4	18.4%	7	Dementia	1610	4

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## **Reigate & Banstead: Facts & Figures**

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		3 Merstham A242	Godistone E LOCE	ASC cases resident in area		Rank	
	Brockham Brite orth	S		18-64	675	1	
		Salfords		65+	1861	1	
	Change	A217 A23	123 Outwood Home C		Ethnicity % BME		
	Newdigate	HORI	G Smallfield		18-64	9%	6
Population	2011	Rank	% growth	Rank	65+	2.7%	5
Age			by 2020		2012 Predicted figures		
18+	107,900	2	10.7%	1	Carers	6300	1
18-64	85,400	2	7.1%	2	(estimated as providing more 20 hours)		
65+	22,500	2	24%	2	Dementia	1760	3

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## **Runnymede:** Facts & Figures

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	AN STREET		32 ASH					
	A30	EGH	SUNEL		20	10 figures		
	ngdale Wentworth 60 Virginia Water	Lyne	LYOU A	ASC cases resident in area		Rank		
	Water	386	CHERTSZ	18-64	360	8		
	Longross	ADDLESTON	A3 A318 m	65+	1130	7		
	Burrowhill	819 6			Ethnicity % BME			
		- Which an			18-64	10%	5	
Population	2011	Rank	% growth	Rank	65+	2.3%	7	
Age			by 2020		2012 Pro	2012 Predicted figures		
18+	69,400	7	7%	5	Carers	3700	9	
18-64	55,400	7	4.3%	4	(estimated as providing more 20 hours)			
65+	14,000	9	18%	8	Dementia	1065	9	

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## **Spelthorne:** Facts & Figures

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Horton	A3044	well ast Ber			20'	10 figures	
		ASHE	ORD	ASC cases resident in area	io liguico	Rank	
	Thames	SUNBUR	A308	18-64	350	9	
		ittleton	10 mm	65+	995	11	
		Shepperton	WALT		Ethnicity % BME		
		2535	THAM		18-64	10.5%	4
Population	2011	Rank	% growth	Rank	65+	3%	3
Age			by 2020		2012 Predicted figures		
18+	74,200	5	6%	8	Carers	4370	5
18-64	57,400	6	4%	5	(estimated as providing more 20 hours)		
65+	16,800	6	14%	11	Dementia	1230	6

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## **Surrey Heath: Facts & Figures**

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	ASSE	indlesham Ch	water obham mmon Longch ss				
ma /	Bagshot	МЗ	Burrowhill	20	10 figures		
	AMBERLEY B3	Donkey	Chobham West End Horsell	ASC cases resident in area		Rank	
	Chobnan Ridges	Town Bisley National	Snaphill Sta	18-64	350	10	
Lane Market	FRIMLEY D	cut Brookwoo		65+	1010	9	
Cove Heath	Mytchet				Ethnicity % BME		
	CEAPUL				18-64	8%	9
Population	2011	Rank	% growth	Rank	65+	2.3%	6
Age			by 2020		2012 Predicted figures		
18+	65,300	9	6.6%	6	Carers	3580	10
18-64	51,500	8	2%	7	(estimated as providing more 20 hours)		
65+	13,800	10	23%	3	Dementia	920	11

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## Tandridge: Facts & Figures

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	Could Soon	WARLINGHAM Warlingham Wedegaan Curden Mage Woldingham Woldingham Turden Mage	Autor	2010 figures				
		Oxted C Hurst	Western mosfield A23 7 Squern Coort Crockhar Hill	ASC cases resident in area		Rank		
	th la o	Godstone South Station Godstone		18-64	450	4		
	M23 Outwood	Blindley Heath	Edenbrio Bough	65+	1115	8		
	HOR VC Smallfield New	duchapel	gfield Green Dormansil		Ethnicity % BME			
	Burstow 20 Filipite Rridge	A22 Feicourt	Prinans Park 172 Councile of Black		18-64	8.4%	8	
Population	2011	Rank	% growth	Rank	65+	2.3%	8	
Age			by 2020		2012 Predicted figures			
18+	63,700	10	7.5%	3	Carers	3900	8	
18-64	48,000	10	1.5%	10	(estimated as providing more 20 hours)			
65+	15,700	7	26%	1	Dementia	1190	7	

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## Waverley: Facts & Figures

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Rank

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ppenhall Wrecclesham		micombe	207	10 figures		
Rowledge Miller preater Frensham do	no Pepar Harow Ige Tillord Elstead Milford Wheelerstree Rushmoor	GODALM Busbridge	ASC cases resident in area			
	Churt Bowhead B	Witley A283 rook	18-64	540		
DRDON Headley	dhead Gibbet Hull 272	Wormley Chiddingfold	65+	1650		
Standbord Brimation Control	Shottermilled The HASLEN	Ramsnest	Alloit		Ethnicity % BME	
	retriction of the second				18-64	6.4%
Population	2011	Rank	% growth	Rank	65+	1.2%
Age			by 2020		2012 Pro	edicted figures
18+	91,400	4	5.6%	10	Carers	5630
18-64	68,800	4	0.4%	11	(estimated as providing more 20 hours)	
65+	23,400	1	21%	4	Dementia	1800

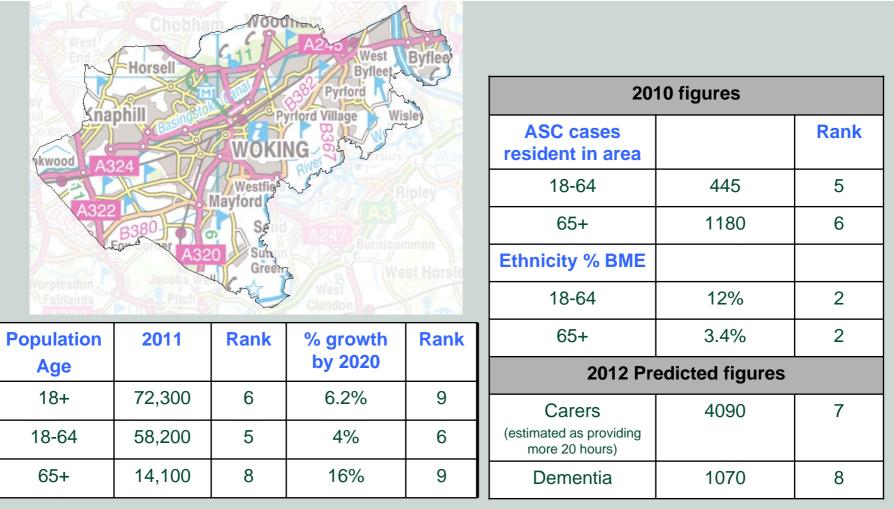
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## Woking: Facts & Figures

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- Future funding for Adult Social Care
- Future relationship to Health
- Any concerns we have not addressed
- Concluding questions